

OUR POLICY ON THE PROCESSING OF PERSONAL DATA (GDPR)

Our company's top priority is our willingness to act honestly, fairly and professionally in the best interests of our customers.

In this context, and in accordance with the legislation (*), our company has taken appropriate steps to allow us to process the personal data that you entrust to us in the context of our activities in a respectful way.

In view of the above and the characteristics of our activities, our company has written a policy on the management of personal data (GDPR) which is summarised in this document. On request you can receive additional information, which will be provided on a durable medium.

(*) REFERENCE TO THE APPLICABLE LEGAL FRAMEWORK:

- General Data Protection Regulation - which came into force on 25 May 2018.

In the context of our insurance mediation services, we have to collect and process personal data about you.

We usually only process the data that are strictly necessary in order to take out and administer the contracts that you wish to conclude with us as intermediary.

Our company may also use your e-mail address to provide you with commercial information or keep you informed of our activities via our newsletter. If you do not wish to receive commercial information from our company, you can object to it being sent at any time by sending a simple request by e-mail to data-protection@eeckman.eu, or by clicking on the "unsubscribe" link which is provided for that purpose at the bottom of the newsletter or the e-mail in question.

Other than the identification details that you communicate to us by completing this form or during any other subsequent contacts with our company, the personal data that we collect about you vary depending on the type of contract you wish to take out and the nature and size of the risk being insured.

The data that we process about you are the data you provide to us directly when taking out the contract. These data may be supplemented by and may overlap with the data provided to us by the health professionals who are asked to check your medical history or the experts instructed by the company to assess the risk being insured or to prevent fraud. Our company only communicates your data to the insurance company that provides the policy you have taken out through us and to the other parties involved in the contractual process (experts and/or subcontractors). All other disclosures to third parties are subject to your express prior consent.

Your data are retained by us during the term of the contract and for an additional period of 10 years after expiry of the contract, for purposes of archiving and financial administration, or to allow us to claim our rights in court if applicable, in the context of any objection by you or by a third party related to your contract.

Our company has taken appropriate technical and organisational steps under the supervision of our Data Protection Officer to ensure that your data are processed in complete security. In particular we ensure that within our organisation, access to your data is reserved solely for the persons who are responsible for following up your contracts.

Our company is the primary data controller for your data. If you have any questions about our confidentiality policy or wish to exercise one of your rights under the legislation on the processing of personal data, please send your request by post to the address shown above or by e-mail to data-protection@eeckman.eu. If you consider that we have not taken your rights properly into account, you may also inform the Belgian Data Protection Authority.

As a rule we process your data jointly with the insurance company with which you have taken out your contract. This company may be contacted at the address shown in the insurance policy you have taken out.

In your capacity as a data subject of data processing by our company, you have the right to obtain all the relevant information from us on the data concerning you that is processed by us and also on the purpose of data processing. Where applicable, you also have the right to rectification of your data if it is incorrect or to erasure of your data if the data are no longer necessary for the purposes for which they were collected or processed. Other than in exceptional circumstances, requests for access, rectification, erasure or objection will be met within one month of the request being received.